

Quality & Environmental Policy

The management of 3i International Innovative Industries S.A. (3i S.A.) developed the **Quality & Environmental Policy**, according to which the company's daily operation is performed in order to achieve quality assurance and the company considers as its obligation to provide its customers with products that correspond completely to their demands and expectations, as well as the standards upon which it operates.

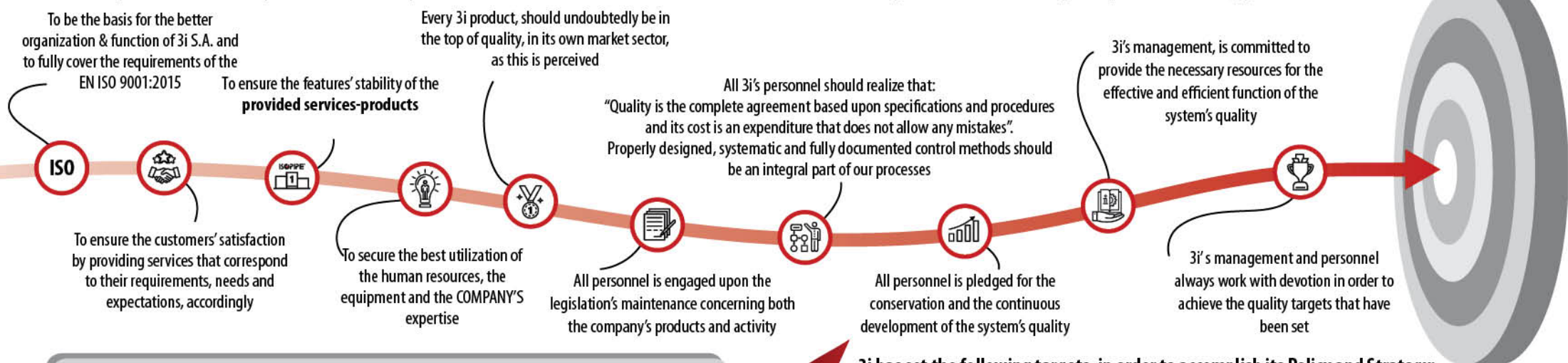
The **Quality & Environmental Policy** is also released as a separate document, it is fully communicated and implemented from all members in 3i S.A. and it is as follows:

3i International Innovative S.A. is a company that produces thermal insulation products consisted of synthetic rubber insulation material. The company is staffed with a technically experienced human resources team that provides its services in its sector for many years now.

The **strategic target** of 3i S.A. is to be distinguished in the intensive competitive sector that it moves, by providing competitive services – quality products that ensure its customers complete satisfaction of their needs, **having as purpose the improvement of the provided services and products.**

Our company has undertaken significant projects in the sectors of marketing and production of thermal insulation products that are consisted of synthetic rubber insulation material. The company's target is to expand its range of products through continuous research and innovative ideas, to increase its sales and to acquire its potential expansion.

3i S.A. implements the Quality & Environmental System that covers all its functions, in order to achieve the above targets, and has been designed upon the following guidelines:



- Within these frames the Management is committed to:**
- ✓ Support the implementation of the Quality System, which will be reviewed and improved when it is necessary in order to ensure the quality of the provided products by 3i
 - ✓ Afford the required resources for the implementation and the continuous improvement of the Quality System
 - ✓ Preserve and implement the imminent legislation, standards and regulations that are relative to the certification's object
 - ✓ Give training to its personnel
 - ✓ Include statistics for control techniques
 - ✓ Follow the indices and the targets that have been set, in order to locate the mistakes on time and to minimize the losses that occur as much as possible

- 3i has set the following targets, in order to accomplish its Policy and Strategy:**
- ▶ continuous focus on the customers' service and the cover of their demands and expectations
 - ▶ continuous improvement based upon countable results
 - ▶ special offer of new machines to customers
 - ▶ continuous training of human resources team
 - ▶ continuous improvement of all infrastructures, through the development and the maintenance of the best technological and communication infrastructure
- The Quality System is implemented by all 3i personnel and all its partners that are connected to the certification field.**

The Chairman & CEO

Athanasios Tzanos